



Terms & Conditions of “Pet Lovers User Experience” Programme

Programme Period

The “Pet Lovers User Experience” Programme (Programme) organized by Medklinn International Sdn Bhd (845537-V) (“Organizer”) will run from 18th November 2019 to 22nd December 2019 (both dates inclusive) (“Programme Period”).

Eligibility

1. Open to all residents who resides in Malaysia with a minimum age of 23 years old.
2. All applicants must have both Instagram and Facebook account.
3. All applicants must ensure that their profile is set to public for verification purposes.
4. All applicants must ensure that they own a pet.
5. Employees and its immediate family members of Medklinn group of companies are NOT eligible to participate in this Programme.
6. For the purpose of these Terms and Conditions, an application for the Programme is "successfully approved" only if it is submitted before 11th November 2019 and is approved by Medklinn.

Application Details

1. To participate, an Eligible Person must apply online with the Organizer at <https://www.medklinn.com/my/pet-lovers-user-experience-programme-application-form/> (“Programme Page”); Each Eligible Person can only register for one application throughout the Programme Period.
2. Application deadline is 11th November 2019, 23:59 GMT.
3. Selected applicants will first need to pay the full amount. Upon meeting all the requirements, 50% of the paid amount will be reimbursed. A PayPal payment link will be sent to make the payment if applicant is selected.
4. Applicants can select either the Medklinn Versa 25 (worth RM669) or Versa 45 (worth RM869) to take part in the Programme.



5. 100 eligible applicants will be selected to participate in this Programme.
6. As the Programme involves the use of social media, the Organizer is not responsible for nor does it have any control whatsoever on the SMS traffic, network failure and/or interruptions for any other reason(s) whatsoever resulting in the delay of the SMS/Email during the Programme Period.
7. The Organizer reserves the right to approve or reject any application submitted which are not legible, fraudulent or for any other reasons at its discretion. For the avoidance of doubt, the Organizer reserves the right, as it deems fit to determine if the supporting documents are sufficiently legible or genuine for purposes of the approval of the application.

Posting Details

1. Participants must adhere to the following Posting Schedule during the Programme Period.
 - a. Participants must post a minimum of 8 postings in total over the Programme Period (18th November 2019 – 22nd December 2019).
2. Participants must follow the tag, hashtags, and post a caption based on the topic given.
3. Participants must write their most creative caption and caption can be written in both English and Malay.
4. All posting must be taken at the actual location/place. The use of super-imposed photos will automatically disqualify the participant.

Posting Requirements & Schedule:

5. Participant who fails to fulfil the Posting Requirements will automatically be disqualified from the Programme. Postings posted after the deadline (22nd December 2019) set forth in the Programme Period are ineligible, null and void.
6. Postings must be "in good taste", may not contain any sexually explicit material or illegal content or activity. The Organizer reserves the right to reject any posting for any reason in its sole discretion. No borders/ frames/ watermarks/ signatures/ copyright notices may be added to the images. Adding or replacing elements in an image is not permitted.



7. Postings must be as creative as possible to meet the objective. If you are posting a video, ensure that the sound or your voice is heard properly.

IMPORTANT!

All postings must include the following hashtags:

**#PetLoversUserExperience #AirAndSurfaceSterilizer #Versa25 #Versa45 #Medklinn
#MedklinnVersa #AirPurifier #AirFilter #PetLovers #Cat #Dog #Pet**

And tag **medklinn.malaysia**

Description	Day 1: Unboxing the Medklinn Air+Surface Sterilizer (upon receiving Versa25/Versa45)
Type & Number of Post	Instagram Post x 1 Instagram Story x 1
Location	Anywhere
Caption	Put any creative caption that best describes the joyful moments, benefits, design, or anything related on the Versa 25/45. Caption can be written in both Malay and English.
Posting #	#Unboxing #PetLoversUserExperience #AirAndSurfaceSterilizer #Versa25 #Versa45 #Medklinn #MedklinnVersa #AirPurifier #AirFilter #PetLovers #Cat #Dog #Pet
Posting Tag on Instagram	medklinn.malaysia

Posting Day	Week 1, Day 1 (Wednesday)
Type & Number of Post	Instagram Post x 1 Instagram Story x 1
Location	Anywhere
Topic which you can talk about	Tell the audience you've got a Medklinn to eliminate the pet's smell from your lovely pet.
Caption	Must be creative and meet the topic requirements. Caption can be written in both Malay and English.



Posting #	#PetLoversUserExperience #AirAndSurfaceSterilizer #Versa25 #Versa45 #Medklinn #MedklinnVersa #AirPurifier #AirFilter #PetLovers #Cat #Dog #Pet
Posting Tag on Instagram	medklinn.malaysia
Posting Day	Week 1, Day 2 (Friday)
Type & Number of Post	Instagram Post x 1 Instagram Story x 1
Location	Anywhere
Topic which you can talk about	Tell us why you love your pet and how did Medklinn help you solve your pet smells issues?
Caption	Must be creative and meet the topic requirements. Caption can be written in both Malay and English.
Posting #	#PetLoversUserExperience #AirAndSurfaceSterilizer #Versa25 #Versa45 #Medklinn #MedklinnVersa #AirPurifier #AirFilter #PetLovers #Cat #Dog #Pet
Posting Tag on Instagram	medklinn.malaysia
Posting Day	Week 2, Day 1 (Wednesday)
Type & Number of Post	Instagram Post x 1 Instagram Story x 1
Location	Anywhere
Topic which you can talk about	To what extent has Medklinn helped in removing pet's dander from your pet?
Caption	Must be creative and meet the topic requirements. Caption can be written in both Malay and English.
Posting #	#PetLoversUserExperience #AirAndSurfaceSterilizer #Versa25 #Versa45 #Medklinn #MedklinnVersa #AirPurifier #AirFilter #PetLovers #Cat #Dog #Pet



Posting Tag on Instagram	medklinn.malaysia
Posting Day	Week 2, Day 2 (Friday)
Type & Number of Post	Instagram Post x 1 Instagram Story x 1
Location	Anywhere
Topic which you can talk about	Your verdict after testing out Medklinn for two weeks to remove pet smells?
Caption	Must be creative and meet the topic requirements. Caption can be written in both Malay and English.
Posting #	#PetLoversUserExperience #AirAndSurfaceSterilizer #Versa25 #Versa45 #Medklinn #MedklinnVersa #AirPurifier #AirFilter #PetLovers #Cat #Dog #Pet
Posting Tag on Instagram	medklinn.malaysia
Posting Day	Week 3, Day 1 (Wednesday)
Type & Number of Post	Instagram Post x 1 Instagram Story x 1
Location	Anywhere
Topic which you can talk about	Share how Medklinn has helped to reduce Sinus Allergies triggered by pet dander
Caption	Must be creative and meet the topic requirements. Caption can be written in both Malay and English.
Posting #	#PetLoversUserExperience #AirAndSurfaceSterilizer #Versa25 #Versa45 #Medklinn #MedklinnVersa #AirPurifier #AirFilter #PetLovers #Cat #Dog #Pet
Posting Tag on Instagram	medklinn.malaysia

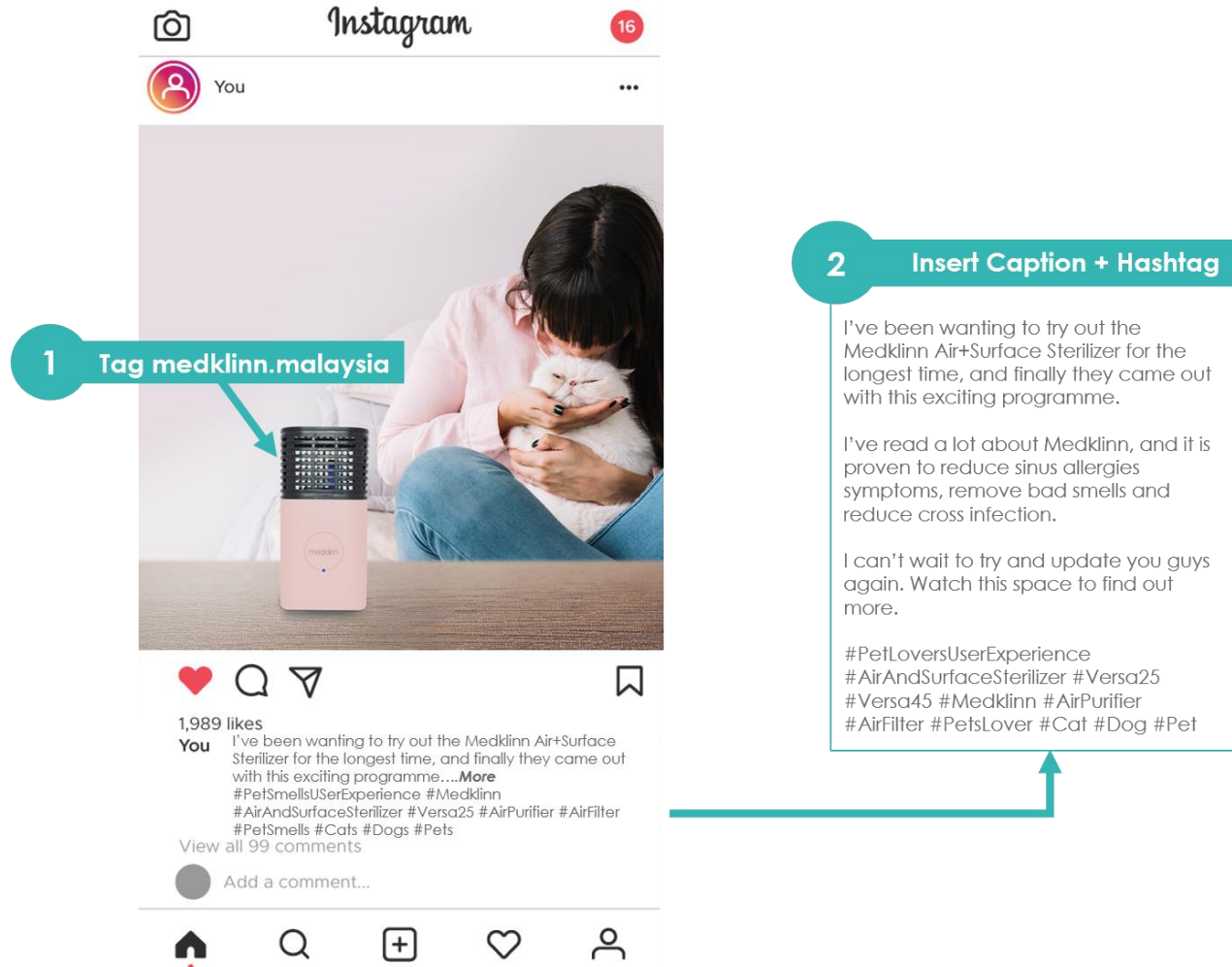


Posting Day	Week 3, Day 2 (Friday)
Type & Number of Post	Instagram Post x 1 Instagram Story x 1
Location	Anywhere
Topic which you can talk about	<p>Highlight at least 2 features of the Medklinn Versa</p> <ul style="list-style-type: none"> - Small, Portable and can be carried everywhere - Powered by USB Connection, can be operated using power bank - Minimum Maintenance (no filter to clean or wash) - Low Energy Consumption (Only 6.5 watts) - Purify Air, Sterilize Surfaces Naturally - 24/7 Protection - Easy DIY Replaceable Cartridge
Caption	<p>Must be creative and meet the topic requirements.</p> <p>Caption can be written in both Malay and English.</p>
Posting #	#PetLoversUserExperience #AirAndSurfaceSterilizer #Versa25 #Versa45 #Medklinn #MedklinnVersa #AirPurifier #AirFilter #PetLovers #Cat #Dog #Pet
Posting Tag on Instagram	medklinn.malaysia
Posting Day	Week 4, Day 1 (Wednesday)
Type & Number of Post	Instagram Post x 1 Instagram Story x 1
Location	Anywhere
Topic which you can talk about	Tell us how has Medklinn changed your life with your pet.
Caption	<p>Must be creative and meet the topic requirements.</p> <p>Caption can be written in both Malay and English.</p>



Posting #	#PetLoversUserExperience #AirAndSurfaceSterilizer #Versa25 #Versa45 #Medklinn #MedklinnVersa #AirPurifier #AirFilter #PetLovers #Cat #Dog #Pet
Posting Tag on Instagram	medklinn.malaysia
Posting Day	Week 4, Day 2 (Friday)
Type & Number of Post	Instagram Post x 1 Instagram Story x 1
Location	Anywhere
Topic which you can talk about	Any other benefits that you would like to highlight after using Medklinn?
Caption	Must be creative and meet the topic requirements. Caption can be written in both Malay and English.
Posting #	#PetLoversUserExperience #AirAndSurfaceSterilizer #Versa25 #Versa45 #Medklinn #MedklinnVersa #AirPurifier #AirFilter #PetLovers #Cat #Dog #Pet
Posting Tag on Instagram	medklinn.malaysia

Instagram Posting Example (must be linked to Facebook):



1 Tag medklinn.malaysia

2 Insert Caption + Hashtag

I've been wanting to try out the Medklinn Air+Surface Sterilizer for the longest time, and finally they came out with this exciting programme.

I've read a lot about Medklinn, and it is proven to reduce sinus allergies symptoms, remove bad smells and reduce cross infection.

I can't wait to try and update you guys again. Watch this space to find out more.

#PetLoversUserExperience
 #AirAndSurfaceSterilizer #Versa25
 #Versa45 #Medklinn #AirPurifier
 #AirFilter #PetsLover #Cat #Dog #Pet

8. Participant must post their best photo of their Medklinn unit (Versa 25/45) Experience with creative caption that best describes the joyful moments, benefits, design, or anything related on how the Medklinn unit (Versa 25/45) has benefitted their life. Caption can be written in both Malay and English.
9. Only postings posted on Instagram and linked to Facebook will be accepted.
10. By participating in the programme, participant consent to the Organizer's use of his or her name, photograph and/or likeness, address, voice, and statements made by or attributed to him or her, in perpetuity, in any and all media now known or hereafter developed (including without limitation, print, broadcast, and Internet),



for all business purposes including advertising and Programme activities without additional compensation, notice or approval, unless prohibited by law.

11. The Organizer reserves the right to cancel, terminate or suspend the programme without any prior notice. For the avoidance of doubt, any cancellation, termination or suspension by the Organizer of the programme shall not entitle the participant to any claim or compensation against the Organizer and its employees for any and all losses or damages suffered or incurred by the participant as a direct or an indirect result of the act of cancellation, termination or suspension thereof. In the event the Organizer decides to cancel the Programme prior to the delivery of Medklinn Versa 25/45, the paid amount will be fully refunded.
12. By entering the Programme, the participant is deemed conclusively to have agreed to be bound by these Programme's Terms and Conditions as well as by any rules specific to such programme. This is an irrevocable condition of entry.

Refund of Security Deposit

1. The security deposit will be refunded as follows:
 - a) **50% refund** – Participant who meet all the Posting Requirements, subject to verification by the Organizer.
 - b) **70% refund** – Participant who are disqualified, provided they return the Medklinn Versa 25/45 in good working condition and original packaging. Any item damaged or not returned will reduce the refund accordingly.
 - c) **100% refund** – If the Organizer decides to cancel the Programme prior to the delivery of the Versa25/45.
2. Refund of the 50% of the paid amount will be transacted directly to the bank account given during application within 60 days after Programme period ends. The participant will be notified via email and/or SMS/ or WhatsApp upon successful transaction.